



PATHWAYS TO ENGAGEMENT 2024

ESB Networks' planned meetings, working groups, events, and webinars for 2024

PATHWAY TITLE	OBJECTIVE	MECHANISMS	TIMING
Sustainability in our Communities; Local Schools Pilot Programme	Reach out to local schools to engage with our environmental specialists on what sustainable changes we at ESB Networks are making, and how we are improving local biodiversity and making other sustainable changes across the business and across the country.	Meeting with local school principals and agreeing suitable options	Q2 and Q4 2024
Business for Biodiversity Platform	Monthly meetings with representatives from other businesses to discuss biodiversity in business.	Monthly Meetings	Ongoing
Innovation Panel	Provide a platform to enable open discussion and feedback with stakeholders from across all industry sectors on our innovation strategy, projects, and activities.	Biannual meeting	Q2 and Q4 2024
Customer and Society Panel	Provide an opportunity for a critical external perspective (and sounding board) on our business planning and engagement activities, enabling us to consider feedback and suggestions.	Biannual meeting	Q2 and Q4 2024
ESB Networks Distribution Outage Programme (DOP)	Provide customised outage programme information for 2022 to each HV connected customer.	Bilateral meetings and email notification	Q1 2024





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Price Review 6 Engagement	Discuss PR6 requirements with system users and policy makers who have key insights into how they expect and need the electricity system to support Irish social and economic development.	Expert insights meetings	Q1 to Q3 2024
	Reach out to our customers and stakeholders to share what we do today and discuss tomorrow.	Web-based survey and workshops	Q1 to Q3 2024
	Present options and ask customers' preferences. Web-based survey and information, sharing workshop materials.	Open workshops and forums	Q1 to Q3 2024
Innovation Conference	Sharing of information on our innovation activities and the dissemination of project learnings and outcomes.	Physical conference	Q4 2024
Distribution Code Review Panel (DCRP)	The Distribution Code is the set of rules that specifies the technical aspects and relationships between the DSO and all other users. The Distribution Code is kept under review and updated as required through the Distribution Code Review Panel (DCRP). The DCRP meets quarterly and is chaired and coordinated by ESB Networks as the DSO.	Quarterly meetings	Q1 to Q4 2024





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Smart Metering Programme	Industry engagement: > Industry Liaison Group (ILG) > Communications & Engagement Working Group (CEWG).	Conference calls	Monthly meetings
	Working groups: > Smart meter technical working group > One-to-one engagement sessions with industry participants to support Phase 2 of the programme.	Ongoing meetings	Q1 to Q4 2024
	Customer engagement: > Direct communication – customers whose meters are scheduled for an exchange receive two letters in advance. Responding to individual customer enquiries.	Letters, information booklet, written responses	Area by area in advance of local deployment
	Public awareness and stakeholder engagement: > Awareness campaign via targeted media campaigns supported by updates on our website. > Briefings to national and local elected representatives and other stakeholders.	Multi-channel approach programme briefings	Q1 to Q4 2024
Construction Safety Partnership Advisory Committee	Promote best practice of electricity safety in construction.	Quarterly meetings	January, April, July
Farm Safety Partnership Advisory Committee	Promote best practice electricity safety in farming.	Quarterly meetings	January, March, May, June, July
Safety Joint Utility Forum	Share safety best practice and learnings across utilities.	Biannual meeting	Monthly





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FlexTech (Flexible Technology Integration Initiative)	Remove barriers to renewable integration across five work streams i.e. Hybrid, Storage, Large Energy Users, Demand Side Management, Small Scale and Renewable Generation.	Regular monthly meetings or more frequent dependent on project/ work stream engagement	Monthly
Community-Led Renewables Energy Liaison Panel	Introduce the initiatives being provided by ESB Networks to assist community-led renewable energy projects.	Regular engagement with stakeholders in relation to the connection of community-led renewable energy projects, (website, FAQ dedicated email) Engagement with industry and CRU through separate planned forums.	Ongoing
Enduring Connection Policy Industry Body Updates	Present progress to date on Enduring Connection Policy (ECP) and application window openings.	MS Teams meeting	Q2 and Q4 2024
Housing For All Government Initiative	To inform and engage with key stakeholder groups on ESB Networks' contribution to the governments Housing for All initiative.	Mix of bilateral meetings and online webinar	Q2 2024
Customer Clinics for Generator Customers Applying for DSO Enduring Connection Policy Process	Give customers an opportunity to discuss potential connection options and high level costs prior to making an application under DSO ECP process.	Customer meetings - 30min slots	Q3 2024





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Generator Connections Reporting	Ensuring consistently reported figures for generator connections to the electricity grid in Ireland to track delivery against CAP targets.	Reporting on ESB Networks' website and directly with key stakeholders	Monthly
Small Scale Generation Connections	Supporting customers, consultants, and key stakeholders to understand continued developments and improvements in our connections processes as we move trial processes to BAU.	Key customer/ stakeholder meetings and supporting webinar in Q2	Monthly meetings
Micro and Mini Generation Connections	Supporting customers, consultants, and key stakeholders to understand continued developments and improvements in our connections processes as we move trial processes to BAU.	Key customer/ stakeholder meetings	Monthly meetings
Customer Experience Focus Groups	To test various customer experience initiatives and advertising campaigns.	Workshops	Q1 to Q4 2024
SEAI Energy Show	Provide high-level engagement opportunity on ESB Networks' business strategy and plans.	Physical event (two-day)	Q1 2024
Strategic-Level Quarterly Meetings with WEI and ISEA	Knowledge sharing high-level engagement opportunity on ESB Networks' business strategy and plans, gaining renewable industry insights and feedback.	MS Teams meeting	Q1 to Q4 2024
National Network, Local Connections Programme - Advisory Council	Collaborate with industry on the adoption of proposed smart consumer energy technology standards (e.g. smart inverters and smart chargers) at a national level.	Meeting	Q2 to Q4 2024



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National Network, Local Connections Programme - Market Design	Flexibility service offering: to establish if the market design products being considered by the programme are fit for use by stakeholders across the segments. These meetings give insight and inform the direction the market services should take.	1:1 Meetings	Ongoing
National Network, Local Connections Programme - Bilateral	Bilaterals with stakeholders who requested more engagement with the programme has been initiated.	Bilateral meetings	Q1 to Q4, 2024
National Network, Local Connections Programme - Partnership	Partnership with SEAI on the SEAI National Energy Research Development and Demonstration (RD&D) Funding Programme	Partnership	Ongoing
National Network, Local Connections Programme - Partnership	EirGrid Citizens Energy Roadshow.	Partnership	Ongoing
National Network, Local Connections Programme	Engage with community stakeholders on market design for community-based flexibility participation. Engagement with organisations representing vulnerable customers.		
Climate Action Plan 2023/24 Activity Mandated for ESB Networks' National Networks, Local Connections Programme	As set out in Action 101 in the Climate Action Plan, a suite of activity involving various stakeholder will be delivered over the course of 2024.	Mix	Q1 to Q4 2024
Gas & Electricity Emergency Planning Group	Winter Outlook sessions chaired by CRU. Sessions focus on security of supply and emergency response.	Meeting and presentations	Ongoing and into 2024



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Pillar A - Security of Supply Operation Group	Security of supply sessions chaired by CRU. Sessions discuss security of supply readiness and ongoing works.	Meeting	Ongoing and into 2024
Post Energisation Webinar for Generation customers	Webinar hosted by ESB Networks Operations with the industry focusing on the DOP, outage requirements, testing requirements, and contact points.	Webinar	Q3 2024
Distribution Outage Programme	Guidance to our demand and generation customers on upcoming HV outages. Platform gives both customer and ESB Networks an opportunity to align outages and create an efficient working process.	Meetings and programmes	Ongoing and into 2024
Demand Control - Stakeholder Engagement	Information sharing sessions held on demand control processes with multiple industry stakeholders. Sessions are aimed to arm the stakeholder with the critical key information regarding Demand Control processes and potential impacts to their sites.	Meetings	Ongoing and into 2024
Distribution Outage Programme (DOP) and Related Topics	Update and refresh target audience on aspects and topics relating to the management of outages on the distribution network.	Webinar	Q1 to Q2 2024
Landowner Engagement with Key Utility Stakeholders and Local Authority Representative Bodies	To share learnings on all aspects of landowner engagement and access.	Quarterly meetings	Q1 to Q4 2024

